

Dear HoG: Ordering Factor in Spanish

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Dear HoG:

I have learned that I can order my son's factor from the pharmacy at Hemophilia of Georgia, but I'm still struggling to learn English. What will happen if I call and no one can understand me?

--Worried

Dear Worried

Call Hemophilia of Georgia at 770-518-8272 and say the English word "interpreter" or begin speaking in Spanish. The person who answers the phone will put you on hold and find a Spanish-speaking employee who can help you. It's as simple as that!